

TELEVISION QUICK START GUIDE



- **Turning on your Set Top Box**

To begin, press the green Watch TV button at the top of your remote to turn on your set top box and TV.

- **Getting to the Channel Guide**

To access your channel guide, press the Guide button found on your remote.

- **Navigating in the Channel Guide**

Use the 4 arrow keys found on the center of your remote to move around the guide. Once you have your preferred program highlighted, press the Ok button once to view the programming. You may also use the Channel up and down buttons to browse the Guide by page.

- **Getting Started with your DVR**

Play, Pause, Rewind: While watching a program, you can use your Playback Control Buttons found near the top of your remote to rewind, fast forward, and pause your video programming.

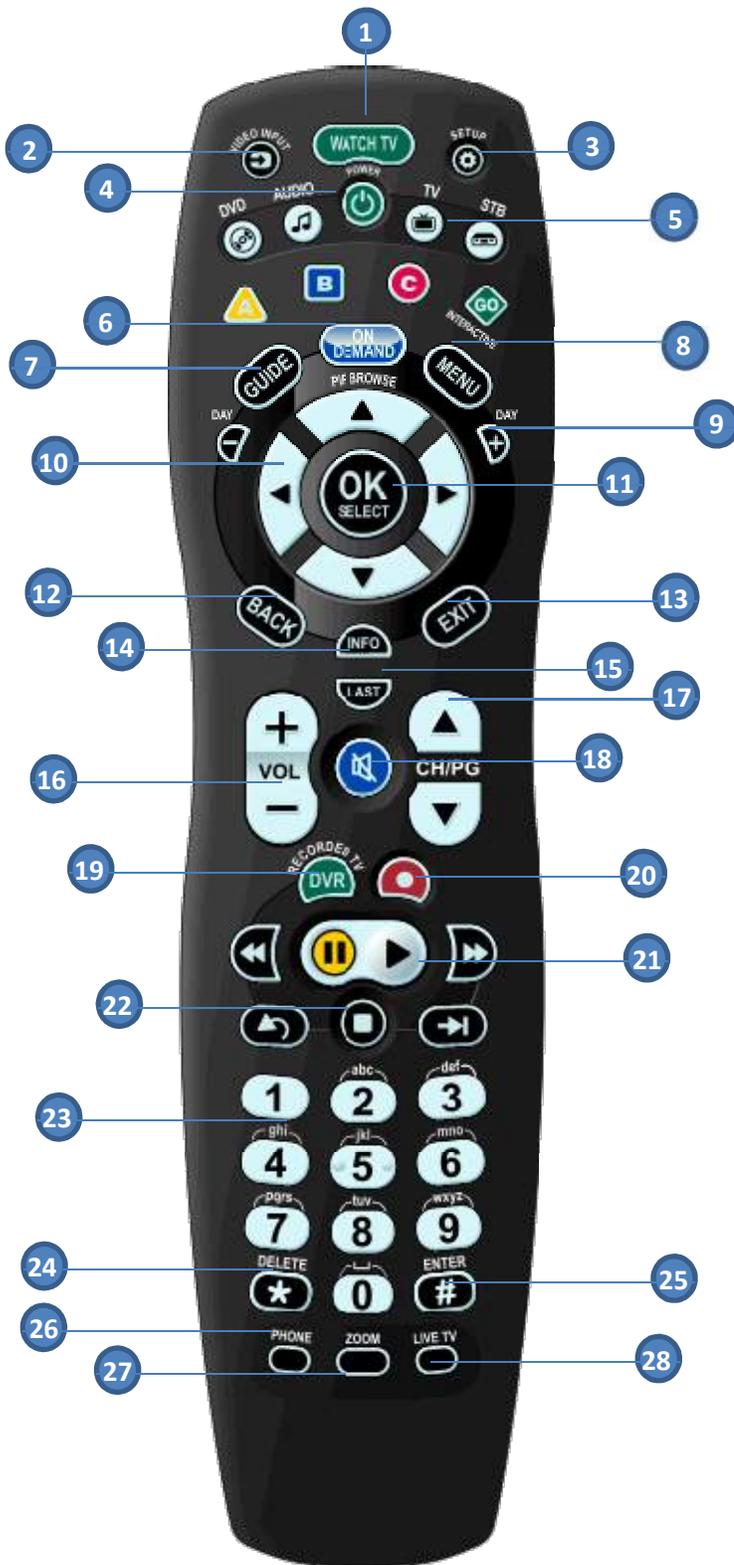
Whole Home DVR: With goBEC powered by Co-Mo Connect Whole-Home DVR service, you can watch your recorded shows on any other set top box, all from one HD-DVR set top box. So let's say your HD-DVR box is in your living room, but you want to finish watching it in your bedroom. No problem. Just stop the movie, and when you're ready to resume your recording in your bedroom, just go to your DVR playlist, select the movie, and resume.

To access your DVR recordings list, you can press the green "DVR" button on your remote or press Menu and select the Recorded TV option. All recordings will be listed under the Recorded TV section.

Set a quick recording by pressing the Record button on your remote control, this will begin recording the currently viewed program immediately.

You can also schedule a recording before the program begins by finding your preferred show in the program guide, highlight it with your Navigation Keys, and press Ok. This will open the menu for this program. Use your Navigation Keys to select either Record Program or Record Series.

Remote Functions



1	WATCH TV	Switches the power on/off for TV and Set Top Box
2	INPUT	Changes the current A/V input of the selected device
3	SETUP	Setup remote (see reverse side of remote)
4	POWER	Turn selected device on or off
5	DEVICE CONTROL	Send commands to DVD, Audio, TV or Set top box
6	ON DEMAND	For future use. Currently unassigned
7	GUIDE	Displays the on-screen program guide
8	MENU	Displays on-screen menu
9	DAY - / DAY +	These two buttons are currently unavailable. You can move forward or backwards a day in the guide using the REW and FF buttons
10	ARROW KEYS	Navigates up, down, left and right within the on-screen menus.
11	OK	Enter a choice you have made.
12	BACK	Goes back to the previous screen.
13	EXIT	Exits any displayed menu.
14	INFO	Displays on-screen information about the current TV / DVR program.
15	LAST	Brings up the recently watched channel list.
16	VOL +/-	Increases or decreases volume of the currently selected device.
17	CH/PG	Changes channel up/down or goes page up/down on-screen program guide.
18	MUTE	Turns the volume of the currently selected device on/off.
19	DVR	Opens the Recorded TV screen.
20	RECORD	Starts recording current program.
21	PLAYBACK CONTROL BUTTONS	Controls video for LIVE TV/ DVR REPLAY: Plays back a few seconds REW: Rewinds video FF: Fast forwards video SKIP: Skips ahead in 30 second increments PAUSE: Pauses video PLAY: Plays video or resumes from pause
22	STOP	Stops playback of video, stops a recording or closes the emergency test sequence.
23	NUMBER KEYS	Allows direct access to specific channels and menu items.
24	DELETE / *	For future use. Currently unassigned.
25	ENTER / #	For future use. Currently unassigned.
26	PHONE	For future use. Currently unassigned.
27	ZOOM	Brings up the Viewing Options menu.
28	LIVE TV	Returns programming to Live TV.

	Record*		Series-Record*
	Closed Captioned		Series Record Episode Skipped*

*Record and Series Record only appear if your set top box supports DVR recording.

Television Trouble Solutions

No Picture?

- > Make sure your set top box is turned on and is getting power.
- > Make sure the cables are secure in the back of the set top box and the television.
- > Press VIDEO INPUT button to cycle through each input option until the picture returns.

Can't see all of your channels?

- > It looks like you have filtered your guide. Press the Right Arrow button on your remote. Make sure that you have not selected a Live TV Filter and you don't have a Favorites list selected. If you have done this, you also need to check the Parental Controls to make sure that you have not removed the channel from your guide.

Remote not controlling your set top box?

- > If you are pressing buttons on your remote, but it will not allow you to control your set top box, your remote could be on the incorrect mode. Before you press your next command button, press the STB button located towards the top of your Co-Mo Connect remote.

Remote not controlling your TV?

- > If your volume and power buttons are not controlling your TV, you may need to program your remote. You can find instruction for programming your remote to your TV on the back side of the remote or online by visiting www.urcsupport.com and selecting your remote style 2025G Eclipse.

Did You Know?

An easy solution for most problems is to reset your Set Top Box.

All Set Top Boxes can be reset by simply unplugging the power cord on the back of the box, make sure the light on the front goes off and plug the cord back in.

For any additional questions, please contact our Support at:

417.847.3278





goBEC is proud to announce their partnership with Co-Mo Connect for WatchTVEverywhere. Stream some of your favorite channels to your tablet, smartphones, laptop and other mobile devices from inside your house, at the office, hotel, airport, vacation home and **everywhere**.



WatchTVEverywhere.com



How to Register:

Select "Co-Mo Connect" from the provider drop down menu.

Click on "Register". You will need two pieces of information to register:

- Your WatchTVEverywhere Account number. This will be provided to you at the time of installation **and is listed below**.
- The correct spelling of the last name on the account.
- Enter Verification Code: (found on right)

You will be asked to:

- Provide an email address. This will be your user name.
- Provide a password.
- Select a password reset question.
- Supply the answer to the password reset question.

Click on Register and then Create Account. Now, check the email address you just provided. You will find an email message with your WatchTVEverywhere activation link. Click on the link to complete the registration process.

(Image for Reference purposes. May not match your screen.)

You are done and can begin to enjoy WatchTVEverywhere!

It is important that you keep your username and password confidential. Use of your credentials by others will result in loss of WatchTVEverywhere privileges.

Your WatchTVEverywhere Account Number:

***** CONTACT OFFICE FOR YOUR WatchTVEverywhere ACCOUNT NUMBER *****

For any questions or issues with registration, please contact our Support at 417.847.3278